

P.S.C.U. Docket No. 19-057-31
OCS Data Request No. 1.09
Requested by the Office of Consumer Services
Date of DEU Response December 30, 2019

OCS 1.09: At any point (survey or other questionnaire) were potential customers asked if there was a limit to the financial burden that would cause them to not choose natural gas?

Answer: No. The Company presented how much it would cost to receive gas service from Dominion Energy and let customers do their own cost comparison. Many visitors at the open house made quick comparisons between their existing energy bills and a typical customer bill for Dominion Energy and indicated clearly that they saw cost savings.

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